

Updating to CDM+ 9.3/DonorWorks 9.1

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Automatic Update

CDM+ 9.3 and DonorWorks 9.1 do not change the underlying development program. As such, users can move from CDM+ 9.2.x or DonorWorks 9.0.x to the 9.3 or 9.1 by web update or network update. This should allow for a smoother update that does not require re-installing on each client computer using the full program installer.

Application Version

Historically, each major version of CDM+ and DonorWorks was treated as a new problem. This meant a user running CDM+ 9.1 would install CDM+ 9.2 and 9.1 would remain installed. This contrasts against the installation process on Mac OS X, where each major version supplants the previous installation.

CDM+ 9.3 and DonorWorks 9.1 change this behavior. The programs will not be plainly installed as "CDM+" and "DonorWorks", and installing them will automatically uninstalling CDM+ 9.2 or DonorWorks 9.0. This is the planned behavior for future versions as well and should keep unnecessary multiple installations to a minimum.

However, if CDM+ 9.2 or DonorWorks 9.0 is updated to 9.3 or 9.1 using a web update or automatic update, the application version of the program will not change. Practically speaking, this means a user's shortcut may read DonorWorks 9.0, yet open DonorWorks 9.1, and the same for CDM+ 9.2 opening CDM+ 9.3. Yes, this is confusing, but the development team felt it was worth the confusion to avoid forcing a full installation on all users. This is also a reason to drop the version from the product name on Windows to avoid similar problems in the future.

If the user finds this discrepancy confusing, simply install the new program using the full installer, then uninstall the old program.

This issue affects Mac OS X, but much less so. Each major version of CDM+ or DonorWorks overwrites the previous on Mac OS X. Functionally, there will be little difference visible to the user. However, if you examine the info on the application in the Finder, you may see the old program version. Installing the new version may address this, but the Finder likes to cache application versions and it may be difficult to reset this version.

As always, the true version of the program is visible by opening the program and checking the Login window or system information.

Code Signing


Our Windows installers and applications are now digitally signed as being published by Suran Systems, Inc. This should provide a smoother experience for users on Windows 7 and later with User Account Control enabled.

System Requirements

System requirements for CDM+ 9.3 and DonorWorks 9.1 are the same as CDM+ 9.2 and DonorWorks 9.0. This is the last version of each product that will support these operating systems:

- Windows XP
- Windows Vista
- Mac OS X 10.6
- Mac OS X 10.7
- Mac OS X 10.8

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